

❖ COVID-19 (SARS-COV-2) Policy & Information (Updated 12/1/2021)

- Our goal is to continue to provide the most compassionate and gentle in-home care for older pets and pets with serious illness.
- We have updated our policy in 4/2020, 11/2020, 5/2021, and now in December 2021 based on AVMA & CDC guidance.
- **Failure to comply with any part of this COVID-19 Policy may result in immediate termination of services.**

❖ COVID-19 PPE & BIOHAZARD APPOINTMENT FEES:

1. **Homes of NEW patients regardless of vaccination status:**
 - COVID-19 Protocols and Policy will remain basically unchanged (see below) although temperature checks are no longer required.
 - COVID-19 PPE & Biohazard Fee will remain 24.95 until further notice.
2. **Homes of CURRENT patients where all family members (and everyone who will be present at appointments) have completed their vaccine program at least 2 weeks prior to the appointment, and have received a booster if vaccinated more than 6 months prior:**
 - All humans in attendance are still required to wear a single face covering during appointments (we will provide up to 2 masks).
 - *Dr. Cook and staff will continue wearing N95 masks. If you would like Dr. Cook and staff to wear additional PPE (e.g. goggles, gowns, gloves, and shoe coverings) there will be a COVID-19 PPE & Biohazard Fee of 24.95 until further notice.*
3. **Homes of CURRENT patients where some or all family members (including children, and everyone who will be present) have been partially vaccinated, have not been vaccinated, or have not received booster vaccinations if indicated:**
 - A COVID-19 PPE & Biohazard Fee of 24.95 will be charged at every appointment until further notice.

❖ PRECAUTIONARY QUESTIONS BEFORE EVERY APPOINTMENT:

1. **Has everyone in the household been vaccinated for COVID-19—including a booster shot if vaccinated more than 6 months ago?**
 2. **Has anyone in the household been placed under self-quarantine or awaiting test results due to potential COVID-19 exposure?**
 3. **Has anyone in the household had any contact with a person with symptoms of -or- tested positive for COVID-19 within the last 14 days?**
 4. **Has anyone in the household been experiencing any illness or COVID-19 symptoms including but not limited to fever, body aches, dry cough, fatigue, chills, headache, sore throat, loss of appetite, and/or loss of sense of smell/taste)?**
- **If anyone in your household answers “YES” to any of these questions, please notify us immediately.**
 - We will notify you immediately if Dr. Cook or CVG staff would answer yes to these questions.
 - **You will be required to confirm your answers to these questions over email on the day before each appointment.**

❖ WHAT ARE WE DOING TO PROTECT YOU AND OUR STAFF?

1. **Vaccination:** Dr. Cook received Pfizer COVID-19 vaccinations on 3/26/21, 4/16/21, and on 9/3/21 (and Flu Vaccine on 9/3/21). All CVG staff who attend appointments are also fully vaccinated.
2. **Monitoring:** Dr. Cook and CVG staff keep a daily body temperature and symptom log.
3. **Testing:** Dr. Cook and CVG staff have access to rapid COVID-19 testing if needed.
4. **PPE (Personal Protective Equipment) & Hygiene:**
 - Ongoing frequent hand washing/hand sanitization and disinfection of all materials/supply bags between appointments.
 - Dr. Cook and CVG staff will wear an N95 mask at each appointment (and additional PPE if indicated).
5. **Social Distancing:** We will practice social distancing as much as possible. Appointments can be outdoors or via Zoom when acceptable.
 - **While indoors with Dr. Cook and/or CVG Staff, you may not remove or lower your mask, even for a moment.**

Thank you for helping us continue to provide in-home care by keeping everyone safe.